

Rental agreement

Useful information

Cancellation insurance is not included and cannot be purchased. Arrival / departure Arrival from 4 p.m. /
Departure by 10 a.m. (Arrival outside general opening hours please contact the agency)

Payment details

1. Installment (handling fee) to be paid upon receipt of rental contract. Remaining amount 60 days before arrival at the latest. Mandatory Electricity/heating DKK 3, 00 per kWh Deposit DKK 900, 00. Is mandatory.

The contract is sent to the renters E-mail, which is written on the contract. Final cleaning DKK 695, 00, is mandatory, Water DKK 70, 00 per week.

Extras Rental terms

The cottages are well equipped, but you have to bring all bed linen, towels, tablecloths and tea towels. Bathrooms/toilets are often rather small with showers and some only have hand showers in connection with the basin. The hot water storage is normally for 2 or 3 persons.

Terms of payment

Terms of payment are stated in the contract and the rental charge is always paid in advance.

Usage of objects

The owner withholds any responsibility concerning the tenant's usage of boats, cycles or other objects found on the premises or such in connection with the house.

Extra charge

The rental charge does not include the consumption of electricity, heating (district heating, electricity, oil and firewood) which must be paid upon departure when the tenant returns the key. In case of any further payment required, will be written in the cottage description.

Cancellation of hiring agreement

Cancellation can only be made in writing and is only valid from the day it is received at the rental agency.

With cancellation, we charge the following fees: Up to 60 days prior to arrival: less 30% of the total rent (min. 300, 00 DKK.). Within the last 60 days prior to arrival, the total amount will be charged.

Ordinary terms

The rental agency is committed to follow its trade in agreement with good procedure. The selection and description of the holiday cottage is with the outmost care and based on house inspections. The rental agency is not the owner of the holiday cottage but only the manager of the agreement between owner and tenant.

The rental agency is not responsible for damages that tenant, accompanying persons and the property of the persons involved suffer during the tenancy. It is the tenant's responsibility to insure themselves against these problems. There is a liability to pay compensation for broken items or damaged furniture.

Rental agreement

Owner and rental agency do not take on any responsibility in connection with the occurrence of vermin (ants, insects, wasps, earwigs, flees, mice etc.) in or at the holiday cottage.

Owner and rental agency do not take on any responsibility for suddenly occurred damages (storm damage, installation failure, leaks, blocked drains etc.) and the impact of those but will see to it that these damages are repaired promptly after the notification.

The rental agency does not take on any responsibility for any changes in relationships not connected to the house (changes in bathing conditions, fishing rights, increase in local taxes, closure of routes and shops etc., environmental damages, noise nuisance from building sites, road mending, traffic etc.) just as the rental agency does not take on the responsibility for depreciation of the stay when this is caused by climatic relations and local decisions and orders (flooding, prohibition against bathing, shortage of water, quality reduction in drinking water, closing of swimming pool etc.)

The number of persons stated in the contract can only occupy the holiday cottage. Owner and rental agency have the right to refuse admittance to the extra number of guests.

Tents and caravans are not allowed on the accompanying ground. Domestic animals (free from fleas) are only allowed if there is a dog symbol in the house next to the rented holiday cottage.

Owner and rental agency have the right to refuse a tenant without notice and without compensation for the tenant if the hiring agreement is broken.

Owner as well as the rental agency, can due to natural disaster, strike, war, pollution accidents, oil/petrol reductions, exchange restriction, epidemics or other consequences due to force may cancel the tenancy without notice and without taking the responsibility.

Complaints have to be made in writing, in the extend that the rental agency does not take on the responsibility; the rental agency is under the obligation to deliver the complaint to the owner.

Complaints

The rental agency must be urgently notified about complaints at the latest 48 hours after arrival. Complaints that are reported later (for instance after departure) cannot be acknowledged.

If a complaint is made after 48 hours, the tenant cannot claim compensation, price deduction, a refund or other. In the instance of a disputes cannot be solved by the intervention of the rental agency, the rental

agency is obliged to give the name and telephone number of the owner to the tenant.

The dispute between the owner and the tenant is hereby no longer the concern of the rental agency. Any disagreement between owner and tenant or between tenant and rental agency, is settled by Danish legislation.

Damages

The tenant must treat the rented facilities properly and the tenant must deliver the rented facilities in the same condition as when it was handed, with the exception of general deterioration due to wear and tear. The tenant responsible for the damage to the holiday home and / or its inventory that arises during the rental period and caused by the tenant himself or others as the tenant has given access to the rented holiday home. Damage to the holiday home and its fixtures that occur during the rental period must be notified immediately to VisitKerteminde. Complaints resulting from damage incurred during the rental period will be claimed before the expiry of 3 weeks from the end of the rental period, if the damage has been notified or can be recognized by usual caution. The owner of the house and / or VisitKerteminde makes a change of lease control after each change of lease, where defects and damage to the holiday home and / or its furniture are examined. Compensation for damage to the holiday home and its inventory will be deducted from the renters' credit card before 3 weeks from the end of the rental period, and the tenant will receive an invoice for the compensation. VisitKerteminde reserves the right to add a management fee of DKK 500 to the replacement amount.

Further terms

The rental agency reserves the right to changes in price, legislation reforms, and increase of taxation, foreign exchange quotations and printing errors in the catalogue. Due to these circumstances, the rental agency reserves its right to change prices and conditions without notice.

The rental agency takes precautions against circumstances that, due to communications, prevent the completion of the holiday also in the case of tickets purchased through the rental agency. The responsibility lies with the transportation companies, who will have to be contacted in case of complaint and reimbursement.

The rental agency reserves its right to change the number and supply of holiday cottages.